



CLUB SUPPLIES ORDER FORM

MAKE A COPY OF THIS ORDER FOR YOUR RECORDS

Name _____			Country _____		
Club Name or District (REQUIRED TO PROCESS ORDER) _____			Phone _____		
Street Address _____			Fax _____		
City _____	State _____	Zip Code _____	Email _____		

Payment method: Money Order/Check Club/District Account

Club or District Account Number -

Signature of **applicable officer** as follows:
Club: Club President, Club Secretary or Club Treasurer
District: District Governor, Cabinet Secretary, Cabinet Treasurer or Cabinet Secretary/Treasurer
Multiple District: Council Chairperson, Council Secretary, Council Treasurer or Council Secretary/Treasurer

Credit Card Purchases:

The protection of your payment data is important to us. Credit card purchases of Lions merchandise must be made directly online at LCIstore.org. Please do not include your credit card number in any written communication or correspondence.

DATE NEEDED

PLEASE SPECIFY

QUANTITY	CATALOG NUMBER	COLOR/SIZE	DESCRIPTION	UNIT PRICE	AMOUNT

SALES TAX	Additional charges	
We are obligated to charge sales tax in:	Tax	_____
Illinois – subject to applicable state tax.	Postage	_____
Canada – subject to applicable Province taxes.	Total	_____

FOR PERSONALIZATION, LETTERING OR OTHER INSTRUCTIONS.
USE AND INCLUDE SEPARATE SHEET. INFORMATION SHOULD BE TYPED OR PRINTED LEGIBLY.

PLACING AN ORDER

To avoid order duplication use only 1 method (mail, phone, fax or email) to place your order. Using multiple methods for the same order may result in duplication of your order and duplicate billing. Always provide a contact name, street address, daytime phone number and email address or fax number.

If your order is needed by a specific date, specify that date on your order. If we are unable to meet your requested delivery date you will be informed or notified accordingly.

DELIVERY

U.S. Orders – Shipping and handling charges will be added at the time of processing your order. Rates are subject to change without notice. Next Day or 2nd Day service is available at an additional charge.

Non-U.S. Orders – Shipping and handling charges will be based on package weight, dimensions and final destination. Rates are subject to change without notice. Additional charges for applicable duties or taxes may be required by customs in the destination country. **Lions Clubs International has no control over the potential duties or taxes nor are we responsible for payment of the duties or taxes.**

PAYMENT

- A. Pre-payment by check or money order payable to Lions Clubs International must be drawn on a U.S. bank, be in U.S. dollars and received by us prior to the processing and shipping of your order. For electronic payment transfer details please contact us at orderdetails@lionsclubs.org.
- B. ***The protection of your payment data is important to us. Your credit card* purchases of Lions merchandise must be made directly on line at LCIstore.org. Please do not include your credit card number in any written communication or correspondence. *Visa, MasterCard, Discover*
- C. **Club:** Club President, Club Secretary or Club Treasurer, may order/bill to club account.
District: District Governor, Cabinet Secretary, Cabinet Treasurer or Cabinet Secretary/Treasurer, may order/bill to district account.
Multiple District: Council Chairperson, Council Secretary, Council Treasurer or Council Secretary/Treasurer, may order/bill to multiple district account.

PERSONALIZATION

We cannot accept phone orders for personalization or engraving. Orders calling for personalization or engraving must be provided via email, fax or online at LCIstore.org. Personalization or engraving instructions should be typed. If not typed they should be printed legibly. Regardless of method be sure to maintain a copy for your records.

Personalized or engraved items are non-returnable and non-refundable. When ordering personalization or engraving provide a contact name and daytime phone number should we have any questions about the order.

RETURN POLICY

Saleable condition items (excluding personalized, engraved or special order product) may be returned for exchange or refund, less shipping charges, within 90 days from your receipt of the order. For our full return policy, view the Returns tab online at LCIstore.org.

CUSTOMER SERVICE ASSISTANCE

Any questions concerning orders or shipping information please call us toll-free at **(800) 710-7822** or at (630) 571-5466. Regular business hours are 8:00AM - 4:30PM CST Monday through Friday excluding holidays. You may also contact us by e-mail at orderdetails@lionsclubs.org.

Please note that our 800 number is limited to the U.S. (including Alaska and Hawaii), Puerto Rico, U.S. Virgin Islands and Canada. Sorry, we cannot transfer these calls to other departments.

CLUB SUPPLIES DEPARTMENT
300 W 22ND ST | OAK BROOK IL 60523-8842 | PHONE 630-571-5466 | FAX
630-571-0964 orderdetails@lionsclubs.org | LCIstore.org